IN THE UNITED STATES PATENT AND TRADEMARK OFFICE RECEIVED DEC 1 6 2003 Application of: Confirmation No. 2206 **Technology Center 2100** Arthur Zavalkovsky Examiner: EL HADY, NABIL M. Serial No.: 09/614,365 Group Art Unit: 2154 Filing Date: July 12, 2000 For: BASIC COMMAND REPRESENTATION OF QUALITY OF SERVICE POLICIES

Mail Stop REC Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL FORM WITH FEE CALCULATION

Dear Sir:

Transmitted herewith is an Request for Continued Examination (RCE) Transmittal, Amendment, and Information Disclosure Statement with PTO form 1449 in the above-identified application.

 \boxtimes Additional fee is required.

Also attached: ____ Figures

 \boxtimes Postcard.

The fee has been calculated as shown below:

| | NO. OF CLAIMS | HIGHEST PREVIOUSLY PAID FOR | EXTRA CLAIMS | RATE | FEE |
|--------------------|------------------|-----------------------------------|-----------------|-----------|-----------|
| Total Claims | 36 | 22 | 14 | \$18.00 = | \$ 252.00 |
| Independent Claims | 9 | 5 | 4 | \$86.00 = | \$ 344.00 |
| Multiple claims | | | newly presented | | \$ 0.00 |
| | | Fee for RCE | | \$ 770.00 | |
| | | ТО | TOTAL FEE DUE | | \$1366.00 |

- Enclosed is a check in the amount of \$1366.00. Please charge any deficiency of fee to Deposit Account No. <u>50-1302</u>. An additional copy of this transmittal sheet is submitted herewith.
- The Commissioner is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment, to Deposit Account No. <u>50-1302</u>, including any filing fees under 37 CFR 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,
HICKMAN PALERMO TRUONG & BECKER LLP

y: John D. Hankhaus

Registration No. 42,656

1600 Willow Street San Jose, CA 95125 (408) 414-1080

Date: December 10, 2003 Facsimile: (408) 414-1076

EXPRESS MAIL CERTIFICATE OF MAILING

"Express Mail" mailing label number: EV323351048US

Date of Deposit: December 10, 2003

I hereby certify that this paper or fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to Mail Stop RCE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Teresa Austin

(Typed or printed name of person mailing paper or fee)

(Signature of person mailing paper or fee)

50325-0124